



Diversity and Intercultural Communication



Diversity and Intercultural Communication appreciates and leverages capabilities, insights, and ideas across a group of individuals diverse in culture, style, ability, and drive. As your organizations become more diverse and global, you can expect to spend periods of time in other countries and cultures as a part of advancing in our careers. Even within the borders of your own country, there can be many varied business cultures and common practices.

WHEN YOU FINISH THIS WORKSHOP YOU WILL BE ABLE TO:

- Learn your cultural identifiers.
- Understand multiculturalism.
- Understand differences between dialects & accents.
- Learn nonverbal communication role in multiculturalism.
- Understand what does diversity really mean?
- Learn the origin of stereotypes.
- Understand the dynamics of prejudice.
- Understand the dynamics of discrimination.
- Understand the effects of discrimination.

WHAT YOU WILL COVER:

- The dynamics of Multiculturalism
- Nonverbal communication role in Intercultural Communication
- Improving your Intercultural Communication
- Culture and listening styles both nationally and globally
- Diversity in the workplace and beyond
- Origins of stereotypes, prejudice, and discrimination
- Improving cultural sensitivity
- Improving empathy
- The benefits of workplace diversity

