

## Corporate Overview

**Golden Opportunity, Inc. ®** is an award winning learning and organizational development services company. Our primary focus is to assist government agencies, colleges/universities, and utility industries to improve their organizational communication and performance.

## Our Capabilities

We are in the *confidence* business! We help to solve challenges by providing solutions to improve confidence, ability and effectiveness in organizational communication. We can facilitate dynamic and customized workshops and seminars at our facilities, at your place of business or even at your annual conference, symposium or retreat. Our specific services and workshops include:

- Organizational Communications
  - Public Speaking and Presentation Skills
  - Effective Communication and Interpersonal Skills
  - Improving Customer Service and Relations
- Leadership Development (Anatomy of a 21<sup>st</sup> Century Leader)
- Intercultural Communication and Diversity
- Teambuilding
- Coaching and Mentoring
- Master of Ceremonies, Keynote Address, and Meeting Facilitation

## Our Current Industries of Service

- **Federal, State, and County Government**
  - Internal Revenue Service (IRS)
  - Uniform Services University of the Health Sciences (USUHS)
  - Court Services and Offender Supervision Agency (CSOSA)
  - U.S. Department of Transportation
  - Commonwealth of Pennsylvania
  - Charles County, Maryland Department of Human Resources
- **Higher Education (Colleges/Universities)**
  - Penn State University
  - Montgomery College (Maryland)
  - Northern Virginia Community College
  - University of Maryland University College (UMUC)
  - University of Maryland Baltimore
- **Hotel & Hospitality Industry**
  - Choice Hotels International
- **Utility Industry**
  - Washington Suburban Sanitary Commission (WSSC)
  - MD/DC Utilities Operating Committee
  - Potomac Electric and Power Company (PEPCO)
  - Washington Gas

