

Charles County

Department of Social Services

State of Maryland



Maryland's Human Services Agency

200 Kent Avenue
La Plata, Maryland
20646

Telephone Number:
(301) 392-6400
Toll Free
1-877-871-1177
FAX Number:
(301) 870-3958

September 26, 2006

Jim Golden
Golden Opportunity, Inc.
13708 Mount Prospect Drive
Rockville Maryland 20850

Dear Mr. Golden:

Thank you for providing a series of trainings on Presentation Skills to our Social Services staff in August and September 2006. The training was well received by those in attendance.

Public speaking can be anxiety provoking and uncomfortable for many people. Yet you were able to put people at ease and encourage class participation in a calm and comfortable atmosphere. It was also quite helpful to provide a personal DVD to each attendee, so that we could view our "before and after" public speaking skills as a training tool.

Again, thank you for providing this valuable training to our agency. We look forward to implementing the skills learned in our work with future clients. If anything else is needed, feel free to contact me at 301-392-6565.

Sincerely,

Dewanna McDowell, LCSW-C
Resource Unit Supervisor

An Equal Opportunity Employer