



**Washington
Gas**

6801 Industrial Road
Springfield, Virginia 22151

December 22, 2009

Mr. Jim Golden
Golden Opportunity
13708 Mount Prospect Drive
Rockville, Maryland 20850

Dear Jim:

When we decided to try something different at our all-hands meeting conducted back in November, we were not sure how it would be received or how well it would work out. The result was more than what we expected. The team-building and safety themes that you presented were very well received by our operations personnel. You were able to relate to the audience with ease by providing relevant, informative, and entertaining material. I would describe your delivery as high-energy professionalism, and I personally received very positive feedback from many of the 100 plus employees that were in attendance. I just wanted to take this opportunity to thank you again, as your presentation took our all-hands meeting to a higher level. It was an absolute pleasure working with you, and I look forward to working with you again in the very near future.

Warmest Regards,

Mike Marsters
Director, Gas Supply Operations
Washington Gas