



COMMONWEALTH OF PENNSYLVANIA  
PUBLIC SCHOOL EMPLOYEES' RETIREMENT SYSTEM

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April 15, 2011

Jim B. Golden  
President/CEO  
Golden Opportunity, Inc.  
13708 Mount Prospect Drive  
Rockville, Maryland 20850

Jim,

As the Training Officer at the Public School Employees' Retirement System I am delighted to be able to express the agency's appreciation for the expert presentation on Team Building that you recently delivered to our Bureau Of Benefits Administration.

From the Bureau Director through the senior managers and including rank and file employees, the overwhelming response was that it was time well spent and that the event was focused precisely on what was desired. It is always a pleasure to work with a staff development professional who can personalize a presentation to meet the specific needs expressed.

You delivered the material that you promised us in a entertaining yet informative style that truly facilitated learning. I look forward to opportunities to work with you in the future.

Sincerely,

Anthony L. Oliveri  
PSERS  
Training officer

PS: Thanks again, great job!!  
Tony O