



May 5, 2011

Jim B. Golden  
President/CEO  
Golden Opportunity, Inc.  
13708 Mount Prospect Drive  
Rockville, Maryland 20850

Dear Jim,

When you attended the prospective trainers' Open House in July 2010, you made an outstanding first impression. So much so, I couldn't wait for you to become an affiliate of Penn State University's Human Resource Development Center (HRDC)! As the Assistant Manager of HRDC and in charge of coordinating affiliates, I was very impressed with your knowledge, your platform skills, and your ability to connect with everyone.

As a new affiliate, you came on board quickly and have acclimated to the University's culture faster than any other new affiliate. When you have presented various training programs for our campuses as well as provided coaching services, the participants have commented how much they learned while enjoying your interactive teaching style.

I personally have enjoyed working with you because of your professionalism, willingness to go the extra mile, and understanding of any "blips" that may have occurred on Penn State's part. You always have been gracious in your manner.

It is my pleasure to work with you and look forward to many more engagements in the future. Penn State is very lucky to have you on the HRDC team!

Sincerely,

Diane M. Brown, M.B.A.  
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